

## Reduce Administrative Burden While Improving Patient Experience

Patients automatically informed about wait times and delays without any staff intervention

## 90% OF PATIENTS WERE SEEN WITHIN 15 MINUTES OR LESS

80 NPS

Patients adhered 79% more to safety protocols because they were given clear directions directly on their phones.

**Google Reviews** 

 $3.2 \rightarrow 4.8$ 

57 Reviews 218 Reviews

Yelp Reviews

 $3.0 \longrightarrow 4.5$ 

12 Reviews 70 Reviews

Patient satisfaction scores increased 67% because they can see average wait times instead of being surprised.



"Prior to working with CareCognitics Digital Front Door Solution, PHG was rated 3.5 stars and only had 57 physician reviews. After implementing the new digital experience for patients, within 90 days, PHG has now over 210+ reviews and a 4.8 star rating. Plus the new digital enabled check-in solution eliminated 68% of our office staff's workload reminding and preparing patients for their upcoming appointments."

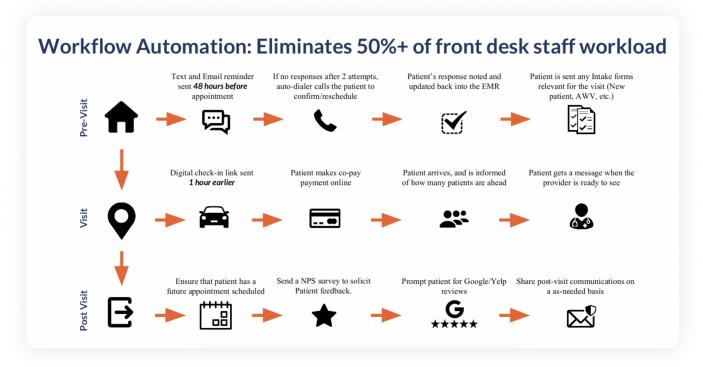
## MyCareAlly®

## Automates patient experience without any manual work by your staff

including patient reminders, self-service check-ins, intake forms and eliminates no shows

**350%+** increase in annual wellness visit signups from automated communications





**†31%** 

Staff satisfaction increased 31% because patients are less frustrated with staff as they are instantly informed of delays.

**15** MINS

Our customers can see their patients within 15 minutes of check-in because MyCareAlly eliminates staff interventions.